



# Who are we?

Rhody Family Funeral Home is here to help you and your family honour and remember every individual by co-creating with you a memorable experience. That is, we will invite you to design, with us, a unique and extraordinary send-off for you or your loved one!

Our passion is to facilitate a heightened experience - elevating funerals from what's expected to what's unforgettable. Honouring and celebrating lives in remarkable ways is at the heart of what we do, and why we do it! It is the basis of the Rhody Family Difference!

Personalized music and verses within tailored ceremonies, themed visitations, unique and individualized stationery, published life stories rather than simple, factual death notices, props and small give-a-ways all serve to capture your, or your loved one's life story.

Creating an enhanced experience, in which family and friends, co-workers and community members, alike are enabled to move beyond the sorrows of today, while preserving the legacy of the past. And this is all done without placing undue burden or expense on you or your family.

Life Celebration®

CREATING <mark>COLOR</mark> AND LIGHT IN TIMES OF DARKNESS



Nathan Rhody Managing Funeral Director/Owner

# How to contact us: 519 363 2525

24 hours a day, 7 days a week

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www.rhodyfamily.com

# Our Common Journey

#### THE DEATH OF A LOVED ONE

At some point, every family has to face the reality that life ends. Sometimes it is the result of an illness, or after a long life, but sometimes it happens suddenly, with no time to prepare.

## **HEARING THE NEWS**

When a death occurs, the immediate family has the task of letting other family members and friends know what has happened. This is often when the fact that a loved one has died begins to sink in.

## **FAMILY GATHERS**

Often the family home becomes a busy place, as family members gather to make pressing decisions about what should be done next. Usually around this time the family meets with our funeral director, either at the funeral home, or at the family's home, to plan out the details of the funeral.

### FRIENDS SUPPORT

As the word spreads, friends surround the family and offer support. People want to help by sending flowers or a card, calling, or dropping off a meal.

# **PUBLIC MOURNING**

This is an opportunity for you to invite your community to join you in your grief, to offer support and to remember the deceased. Visitation hours provide a structured time for people to offer condolences to the family. A funeral or memorial service allows for a time to reflect, and to say goodbye. The tone of this service is often impacted by religious beliefs and worldviews held by the deceased and the family.

## **FINAL GOODBYE**

At this point, we say goodbye to the body of our loved one, and begin to realize that life must go on without his or her physical presence.

### PRIVATE GRIEVING

Grief does not end with the funeral. The grief a family experiences is very real and will last a long time. Often this is done in private, with close family and friends offering support. Many times we will begin to seek support from those who understand.

## **ADJUSTING TO CHANGE**

Life must continue without the person who has died. Slowly an individual adjusts to the absence of the deceased. Life changes but it does go on.



# Our Pricing Philosophy

This guide is dedicated to our belief that families should have complete and transparent access to their options and associated pricing.

We do not offer 'cookie cutter' packages for good reason. You and your loved one are each unique and special, as are your stories. We wish to honour you and your loved one and your life narrative.

We are proactively working towards providing you with the highest standards of service and facilities while offering practical yet individualized solutions. Today, being good is not good enough. We trust that offering you services personally tailored will give you one more reason to use us.

We are committed to value, personalization and the freedom to choose, therefore the cost of your arrangements will depend on the options you select. We are happy to share all the information you need so that you can make informed choices.

If you are comparing prices, it is important to recognize the differences in the overall level of service and the manner in which fees are quoted. Every funeral provider charges separately for two main components - professional services and merchandise. While one firm may have a lower service charge than another, their merchandise prices may be higher, resulting in a comparable total price.

We place our emphasis on personalized service as we trust that the families we serve value a unique family experience with staff, family friendly facilities, and thoughtful attention to detail. Our facilities and technology are current and assist us in offering you the best experience possible. We will go out of our way to accommodate special requests and demonstrate creativity in customizing and orchestrating all of our services. Ours is not a "one size fits all" approach!

Our funeral home prices are publicly posted on our webpage. Our price list is meant to be informative. Just because we have not listed a particular option it does not mean we can't accommodate you! We are honoured to sit down with you and plan together.

Please note that even if you have preplanned, or even prepaid services, at another funeral service provider you still have many options. Funeral arrangements can be transferred at any point. We would be happy to assist you with those details at no extra cost.

# Benefits of a Funeral Gathering

A funeral gathering, with its inherent reflections and remembrances, encourages the sharing of memories and activates support during this naturally difficult time. Equally important, the funeral ceremony helps survivors face the reality of death. This is the first big step in taking grief from the inside and allowing it to be expressed outwardly through mourning. The funeral gathering provides a safe place to acknowledge and affirm the worth of your relationship and express feelings of loss. In certain circumstances, the funeral gathering also helps individuals to release feelings of anger, guilt, resentment, coming to terms with the broken relationship, offering mending. Often, just seeing how much others care can be a tremendous help to a family in adjusting to their loss.

Ceremonies are well planned experiences often containing symbols, or symbolic gestures, that help us, together with family, friends and community, express our deepest thoughts and feelings about life's most important events. They are typically public events that serve to unite us by offering an event that is predictable and recognizable, thus providing a support system incorporating common beliefs and values. The act of gathering, the reading of words, singing of song, lighting of candles, help to give expression to the grief of losing a loved one when language alone cannot do so.

The funeral ceremony is really for the living and is helpful in that it:

- helps us acknowledge that someone we love has died
- allows us to say goodbye
- provides a support system for us, friends, family members and our community
- allows us to reflect on the meaning of life and death
- offers continuity and hope for the living

Based on the work and writing of Alan D. Wolfelt, Ph.D. Centre for Loss and Life Transition www.centerforloss.com



# Making it Personal

Even the smallest touch can make a big difference in personalizing one's funeral services. There is no right or wrong when it comes to remembering your loved one and honouring their life, accomplishments, and individuality.

Personalization isn't just about marking your loved one's individuality. It also allows family and friends to feel comforted by the services and experience their connection to the life being honoured. A memorable and meaningful service can be an important part of the healing process for those who are coping with a loss. We work closely with you to get to know your loved one's life story and consider ways to represent your bond and pay tribute to their unique journey.





# Professional & Staff Services

## **Basic Professional Fee**

("requires Basic Facility Charge)

The basic professional fee is payable whenever we provide services to you. Professional consultation with licensed personnel, which may include but not limited to, expert advice on options to meet your needs, including essential services relating to disposition, drafting notices scheduling of services, advising of possible government benefits. Complimentary services include production of a legacy memorial video and hard covered picture book, as well as the opportunity to record ceremonies.

## **Co-ordinating Rites & Ceremonies**

Co-ordination of all rites and ceremonies, before,

during and after they have been provided. This can include the co-ordination of facilities, clergy or celebrant, musician, the delivery of flowers, the scheduling of reception facilities and reception details.

# Documentation

Permits, Forms, etc.

Completion and filing of all documents necessary to carry out the services and supplies requested including, but not limited to, death registration, burial permit and coroner's certificate for cremation. As part of this service, we will provide you with a minimum of twelve Funeral Director's Statement of Death (Death Certificates). These certificates are usually accepted for most estate settlement purposes. In addition, we will also prepare the basic government notifications needed, such as Driver's License, Health Card, CPP Death Benefit, Elections Canada, Social Insurance Number, Trillium and HST.

# **Transport Remains**

This fee covers the transportation of the remains from one place to another. For example, transfer from the hospital to our premises, or from our premises to the cemetery or crematorium for distances not exceeding 250 km. We have little, to no, control over where one dies, and we do not punish families for unusual circumstances. We can charge an additional fee of \$2.00/km for one way only, outside the 250 km radius. This charge applies for each transportation request.

# **Basic Preparation of Remains** \$100

(requires Facilities for Preparation, Embalming & Shelter)

The preparation of the body for placement into the casket/container, including bathing, dressing, and the setting of facial features for identification or viewing purposes without embalming.

# **Embalming of Remains**

\$250

(requires Basic Preparation of Remains)

Embalming is the process of replacing blood and bodily fluids with chemical preservatives. It is a process of sanitation, restoration and temporary preservation. Embalming is not legally required by law, but may be recommended to preserve the body between the time of death and the visitation, cremation or burial. Our professional funeral director will make a recommendation based on the condition of the body and expected service needs.

# **Staff Services for Visitation**

Staff to co-ordinate and oversee a visitation (informal gathering) for a period of one hour. Each additional hour will be charged at a rate of \$175 per hour. If the visitation takes place at an off site location, an additional staff service charge of \$100 per hour will be applied. This fee will include all additional personnel and equipment required to provide the visitation at an alternative location. A minimum charge of \$175 will apply.

# **Staff Services for Ceremony** \$350

Staff to co-ordinate and oversee the funeral, memorial ceremony or life celebration at our premises or another location. The same fee can apply when having a "drop in," "come and go," "mix and mingle," or "open house" reception over a two hour time period. These latter options allow for the opportunity to have a completely informal gathering without any structured ceremony and can still include informal speeches. If the ceremony was to take place off our premises an additional charge of \$200 would apply. This fee is charged per ceremony for additional personal and equipment needed to perform these services

# **Basic Facilities**

off premises.

\$175

The use of our general and common areas, public washrooms, heating, lighting and maintenance. This charge applies whenever we provide services to the public.

# **Facilities for Preparation, Embalming** & Shelter

Facilities used to prepare, embalm and/or shelter the body; this charge applies whenever the body is in our facility for any purpose.

# **Facilities for Visitation**

(requires Staff Services for Visitation)

Designated facilities used for visitation or gathering for one hour, which can be used during the morning, afternoon or evening. Each additional hour will be charged at a rate of \$175 per hour. A minimum charge of \$175 will apply.

# **Facilities for Ceremony**

(requires Staff Services for Ceremony)

Designated facilities at our funeral home used for the ceremony, memorial ceremony or celebration

## **Service Vehicle**

\$350

This vehicle, along with a staff member, can be used for the delivery of flowers, transferring the deceased's remains to the cemetery or crematorium, and any other trips that are necessary in conjunction with the services being performed by us. This fee is charged if, and when, the funeral coach is not used.

# **Business/Lead Vehicle**

The use of vehicles is necessary to implement any funeral arrangements. This vehicle can be used in the picking up and filing of documentation necessary for our services. This vehicle can also provide clergy or celebrant transportation, as required, as well as the leading of the funeral procession. The charge for this vehicle is a flat fee for all funeral services performed by us.

## **Funeral Coach**

This specialized vehicle can be used to transport the deceased from our facility to the place of the ceremony as well as to the place of final disposition. This vehicle can also be used for the safe delivery of remains to our crematorium, or other desired locations.

\*Additional Mileage: an additional fee of \$2.00/km may be charged for each kilometre, one way, beyond 250 km from our facility.

\*All applicable taxes will be added to the prices indicated



# Other Services & Equipment

# **Weekend Surcharge** for Time Delay

An additional charge will be applied in the event services are held on a weekend (Saturday, Sunday or holiday) more than 7 days after the date of death. This fee is associated with additional staffing costs that come with weekend services.

# Facilities & Staff Services for Post **Ceremony Reception**

This includes the use of our facility and staff to host a post service reception (2 hours). This is subject to availability and type of reception desired. No food or beverage costs are included in this fee.

# Staff & Vehicle Surcharge for Time Delay (Same Day)

An additional charge may be applied in the event of a delay between the ceremony and the interment on the same day or another day. (e.g. ceremony followed by reception then interment)

# Staff & Vehicle for \$500 Spring Interment

Many of our area cemeteries choose not to provide interments during the winter months (e.g. December – April). Dates may vary depending on the cemetery. This fee covers the cost of transporting the remains from the mausoleum to cemetery and co-ordinating activities including, but not limited to, arranging date and time with family, cemetery and clergy **\$400** if required. It also includes the ordering of grave opening and closing, co-ordinating delivery and set-up of burial supplies.

# **Priority Cremation**

(Completed within 72 hours of Funeral Arrangements)

To arrange with the crematorium a predetermined cremation time and therefore have the cremated remains present within 72 hours of the funeral arrangements.

# Additional Staff Services for Visitation

\$175/hr

Staff to co-ordinate and oversee the visitation (informal gathering) for a period which exceeds the basic period selected. This additional fee will be \$175 per hour of visitation.

# **Equipment for Visitation** at a Remote Location

\$100

Deliver, set up and use of equipment necessary for visitation or ceremony at a location other than the funeral establishment. This fee is charged per hour of visitation.

# **Hairdressing**

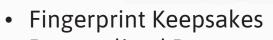
This fee includes the washing, drying and styling of the deceased's hair for family viewing. This fee is waived if the deceased is embalmed.

# Removal of Pacemaker or Implant

The removal of a pacemaker or implant will be carried out by a licensed funeral director at no cost.



- Bagpiper
- Balloon Release
- Bubble Release
- Candle Ceremony
- Personalized Life Story



- Personalized Banner
- Tribute Blankets
- Memorial Video
- Comfort Bears

Additional services and products available. If you have a special request, it would be our pleasure to work with you!



# Are you thinking of burial?

### Some facts about burial

The body is buried in a casket, and the casket may be placed in a concrete liner or a vault. The body can be buried after a visitation and/or funeral service, or before a memorial service. The body may be buried in the ground, or entombed in a mausoleum. Embalming is not required for burial, but may be recommended, depending on the visitation and funeral arrangements.

## Do I need to purchase a vault?

Some cemeteries either require or recommend purchasing a vault to enclose the casket in the ground. This offers protection from the weight of the earth, and in the case of sealing vaults, protection from the elements in the ground.

# What mementos or personal items can be placed in a casket prior to burial?

Any personal items can be placed in the casket, such as notes or photos, which can be a helpful way to say goodbye. We will ask you whether any jewellery or mementos placed with your loved one during the visitation should remain with the individual, or returned to the family. If desired, we can donate eyeglasses to charity.

## Planning ahead

We believe it is a good idea to select burial plots ahead of the time of need if possible. Selecting a final resting place for a loved one is an important decision that we can help you with. We have information available for all cemeteries in the area and can provide you with comparisons so that you can make a decision that fits both your wishes and your budget. Please give us a call or send us an email if you would like any information about cemeteries in our area.

## Are keepsakes for cremation only?

Some people find it helpful to have a part of their loved one to keep, as a special way to remember them. This is possible if you choose burial as well as cremation. Instead of cremated remains, a lock of hair, special note or photo can be enclosed in a keepsake for safe keeping. We have jewellery options that can incorporate your loved one's fingerprint or lockets that will hold an important photo. Please ask us about the many options available to you.

# Are you thinking of cremation?

# The cremation process

Cremation involves reducing the body to bone fragments by applying intense heat for a period of two to three hours. The cremated remains are removed from the cremation chamber, and any metal objects are removed. The cremated remains are then processed, so that they are of an equal consistency. They will often appear white or grey in colour, and typically weigh between 1 to 2 kilograms.

# What mementos or personal items can be placed in a casket prior to cremation?

Some personal items can be placed in the casket, like notes or photos, which can be a helpful way to say goodbye. Since most items will be destroyed as part of the cremation process, we suggest that jewellery be removed and placed inside the urn with the cremated remains after the cremation has taken place.

# What funeral services can be selected if cremation is chosen?

Cremation does not limit the type of funeral services that may be chosen. In fact, cremation expands the options available to include all burial options as well. One can choose to select a casket, have an open casket viewing or visitation, as well as select the type and location of the memorial gathering. Please ask us about all your available options.

#### Our crematorium

We, along with many other family-owned funeral homes, are part owners in Southwest Crematoriums Ltd. which was established in 2009. The crematorium is located in Strathroy, Ontario. As an owner, we are mindful of the needs of our families and keep the deceased in our care throughout the entire cremation process.

# Attending the cremation

We are used to being present for the burial of a loved one, but have you considered attending or witnessing the cremation? Some families find it beneficial to accompany us and their loved one to the crematorium as a way of seeing the process through. If desired, you may even witness the beginning of the cremation process in a respectful manner. Many families have appreciated accompanying their loved one for a final journey. Ask us about how this might work for your family.



# **Wood Casket Selection**

The value, selection and cost of caskets are affected by a number of factors such as materials of construction, design details and personalization features. Basically there are two types of caskets – wood and metal.



The two main purposes of a casket are to provide the primary protection of the deceased in burial, and to act as a focal point during the services. Therefore, choosing the right casket for yourself or a loved one is a very personal decision.

# WOOD CASKETS (SUITABLE FOR BURIAL OR CREMATION)

Wood caskets can either be of solid construction, or made of select wood veneers. Most people who choose a wood casket do so because of the warmth and beauty of the wood. In fact, no two wood caskets are identical, since the graining patterns are unique to each one.



Cabernet

Solid Maple Construction High Gloss Finish Beige Velvet Interior

Victoriaville 20-9600-00 Adult Size

82.75" x 28.<mark>5</mark>0" x 22.75" Adult Size



\$2,950 Wabash

Solid Cherrywood Construction
High Gloss Finish
Beige Velvet Interior
Interchangeable "Keepsake" Corners

Victoriaville 05-5<mark>5</mark>50-01

82.7<mark>5</mark>" x 28.50" x 22.75" | Adult Size



\$2,900 Simcoe

\$2,675

Appalachian Red Oak Construction
High Gloss Finish
Tan Crepe Interior
Interchangeable "Keepsake" Corners

Victoriaville 10-5740-11

Adult Size 82.75" x 28.50" x 22.75"

Fairholme

Appalachian Red Oak Construction High Gloss Finish Dusty Pink Crepe Interior Unique Octagon End Design

Victoriaville 10-700-30 Adult Size

\$2.425 Dominion

Canadian Maple Construction High Gloss Finish Tan Crepe Interior Elegantly Simple Design

Victoriaville 20-5610-01



\$2,375 Homestead

\$2,250

Solid Poplar Construction Antique Barnwood Finish Natural Cotton Interior Memory Chest Included

Victoriaville 50-5430-135

Adult Size

82" x 27.875" x 22.5"



Brighton

Solid Poplar Construction and Veneer Components | Veneer Sided Poplar Construction Satin Finish Multiple Interior Choices

Victoriaville 52-8012-02

82.75" x 28.62" x 23.12" Adult Size Adult Size



\$2,225 Homeward

High Gloss Finish Tan Crepe Interior Interchangeable "Keepsake" Corners

Victoriaville 52-5410-00

82.75" x 28.50" x 22.75" | Adult Size



\$2,175 | Scotian \$2,150

> Solid Appalachian Red Oak Construction Fawn High Gloss Finish Beige Crepe Interior

Victoriaville 12-84-08

83" x 27.50" x 20.75"



Milword \$1,900 Borealis

Solid Poplar Construction with Veneer Components Walnut Satin Exterior Finish Tan Crepe Interior

Victoriaville 52-5430-28 Adult Size

Victoriaville 32-651-104 81.88" x 27.88" x 22.63" Adult Size

Topaz Satin Finish

Beige Crepe Interior

81.13" x 27.13" x 20.13" | Adult Size



\$1,775 Puma

Solid Poplar Construction with Veneer Components Rustic Brown Satin Exterior Finish Beige Crepe Interior

Victoriaville 52-652-00

81.13" x 27.13" x 20.25"



Carnaby

Solid Poplar Construction Beige Basket Weave Interior Personalize it, pen a message to your loved one

Victoria ville 50-5610-112 Adult Size

82.63" x 28.50" x 22.50" Adult Size



\$2,075 | Heavenly White

Solid poplar and veneer components White crepe interior Personalize it, pen a message to your loved one

Victoriaville 52- 831-04

82.62" x 28.50" x 22.50" | Adult Size



\$2,025 Digby

Solid/Veneer Ash Construction Saffron Gloss Finish Beige Crepe Interior Simplistic Wooden Corners

Victoriaville 32-62-12

83" x 27.50" x 20.75"



Natura (Eco-Friendly)

Hardwood Poplar Construction Natural Wood Finish Raw Natural Cotton Interior Personalize it, pen a message to your loved one

Victoriaville 51-5175-01 Adult Size

80" x 29.25" x 19.88" | Adult Size



\$1,575 Winston \$975

Solid Ash Construction with Veneer Components

Blue MDF Cloth Covered Construction White Silk Interior

Victoriaville 90-452-01

79.50" x 25" x 18.75" |



Interchangeable "Keepsake" Corners are available on some caskets. They can be removed, should you so choose. They then can be mounted on a plaque to create a lasting keepsake in memory.



A lowering device used to lower a casket into a grave. This device is mandatory when a vault is not purchased. \$300

# Metal Casket Selection

# METAL CASKETS (SUITABLE FOR BURIAL ONLY)

Those who choose metal caskets typically value the protective qualities they offer, as well as the various colours, styles and ornamentation options available.



Cashmere

\$2,950

18 Gauge Steel Brushed Cashmere Copper Exterior Finish Beige Velvet Interior

Victoriaville A-17-176 Adult Size

84.38" x 29.50" x 24.44"



Monarch

\$2,125

20 Gauge Steel Sandstone Metallic Tan Crepe Interior

Victoriaville 71007964 Adult Size

83.88" x 29.25" x 23.69"



Payne Copper

\$1.875

20 Gauge Steel Copper Ebony Finish Tan Crepe Interior

Victoriaville 71011168 Adult Size

83.75" x 28.75" x 23"

# Burial

# Vaults

Some cemeteries require you to purchase a burial vault or concrete liner, but a lot of cemeteries do not. A concrete liner or a sealing burial vault will provide stability for the ground, as well as protection for the casket. Burial vaults will also seal the casket from the elements.



Trilogy

Concrete Construction
Fully Lined Polystyrene Interior
Simulated Marble Finish
Haberers Inc.



\$1,250

\$1,100

\$1,600 | Estate

Concrete Construction
Fully Lined Steel Reinforced Interior

Copper Concrete Sealer Exterior

Haberers Inc.



Standard Vault

\$1,100 The Topseal

Unlined Reinforced Concrete Box Construction
Gold Painted Lid
Rubber Seal Between Cover and Box
Decorative Emblem and Nameplate
Owen Sound Vault Works Ltd.



Topseal

Unlined Reinforced Concrete Box Construction
Gold Painted Lid
Pubber Soal Botween Cover and Pox

Rubber Seal Between Cover and Box Decorative Emblem and Nameplate Haberers Inc.

# **Cremation Containers**

\*All products shown can be cremated. These are considered "Non-ceremonial" containers.\*



Glenbar

Finger Jointed Select Wood Construction Natural Finish Simple Crepe Interior Wood Bar Carriers

Victoriaville 80-5070-92 Adult Size

80.25" x 27.50" x 13.50"

\$425



Glencove

\$325

Solid Wood Construction Natural Maple Woodgrain White Crepe Interior Rope Carriers

Victoriaville 879-00033 Adult Size

79.5" x 23.5" x 12"



Basic

\$225

MDF Construction
Rope Handles
No Interior Lining
"A Non-Ceremonial" Container

Rhody Family Funeral Home #RFCC-01 Adult Size 76" x 22" x 14.50"

# **Rental Caskets**

If cremation is to take place after a traditional visitation and /or funeral ceremony, a rental casket may be used. A rental casket is a specially designed casket that houses a cremation container. The exterior looks like a regular casket but it also has an insert that is removed and cremated with the body. A new insert, pillow and cloth interior, is placed in the shell after each use. In addition, a Rental Casket Agreement is signed by the family to ensure they fully understand the concept of a "rental casket." The rental casket option is not available for burial.





Dominion Ceremonial

\$1,450

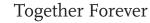
Canadian Maple Construction High Gloss Finish Tan Crepe Interior Elegantly Simple Design

Victoriaville 20-5610-09 Adult Size

82.75" x 28.50" x 22.75"







Solid Stone Urn Leather-like design wraps urn

RK Productions Inc. EA1007 H x W x D – 9 7/8" x 9 7/8" x 7"



\$625 Motorcycle Cylinder Urn

Polished Cylinder Urn

T Industries

H x W x D – 8" x 9" x 9"



Opal Simple Cloisonné Urn

Victoriaville US450-00003

H x W x D - 11" x 7" x 7"



Allen \$4

Solid Maple Urn Construction Light Titan Satin Finish

Victoriaville US120-00003 H x W x D - 6.50" x 11.50" x 7.25"



\$400 At Rest \$40

Cold Cast Metal Urn with Bronze Finish

Victoriaville US899-20004

H x W x D - 10" x 8.25" x 15"



\$400 In Flight \$400

Solid Stone Urn Mahogany Base

RK Productions Inc. EA 1001

H x W x D – 10.25" x 8.25" x 5"



Woodstock

Oak Construction Topaz Satin Finish

Victoriaville US110-00252

H x W x D – 8.50" x 9" x 8"



\$375 Love Forever \$

Solid Stone Urn Photo and Engraving Photo Size - 5" x 7"

RK Productions Inc. EA 1006

H x W x D – 11.25" x 9.5" x 6"



\$375 Forever in Our Hearts \$375

Solid Stone Urn Engraving

RK Productions Inc. EA 1002-E H x W x D – 11" x 7" x 6"



Blessing

Featuring a Decorative Band Around the Lid and a Pearlescent Finish.

Dodge 960410

H x W x D – <mark>11</mark>" x 7" x 7"



\$350 Elegante Pewter

Brushed Pewter

Dodge 960251

H x W x D – 10.75" x 7.25" x 7.25"

H x W x D – 10.9" x 6.2" x 6.2"



\$350 Mosaic Wheat

c Wheat \$350

Stained Glass in a Mosaic Pattern
Made of Finished Bronze-Coloured Resin.

Dodge 941905

H x W x D – 11.75" x 7.25" x 7.25"



Sun Rays

Solid Stone Urn Engraving

RK Productions Inc. EA 1003

H x W x D – 10" x 9.75" x 6"



\$375 Infinity

Engraveable, Intricately Textured Stone Surface
Representing Eternity

RK Productions Inc. EA1003

 $H \times W \times D - 7" \times 7" \times 7"$ 



\$375 | Teardrop

Silver Tone Metal Urn Nickel Finish

Victoriaville US840-30141

H x W x D – 12.25" x 7" x 7"

\$350



Painted Park Bench

Aluminum Urn

Gravure Craft UR-7128 H x W x D – 10.9" x 6.2" x 6.2"



\$350 Painted Farm

Aluminum Urn

Gravure Craft UR-7130



\$350 Painted Fisherman

Aluminum Urn

Gravure Craft UR-7129

H x W x D – 10.9" x 6.2" x 6.2"

30

31

\$350



Mother of Pearl

Black with Mother of Pearl Inlay Aluminum Urn

Gravure Craft UR-7105

 $H \times W \times D - 10.5^{"} \times 6" \times 6"$ 



\$325 Fish Metal Urn

> Victoriaville US210-30078 H x W x D – 10.25" x 6.25" x 6.25"



\$275 | Cross Oak \$275

Oak with Cross

Victoriaville US110-20006 H x W x D – 10" x 8" x 5" **Sharing Urn** 



**Sharing Urn** 



**Sharing Urn** 



Heart Candle

**Sharing Urn** 

Stone Sharing Urn with Engraving

RK Productions Inc. EA 2002-E  $H \times W \times D - 6'' \times 4.5'' \times 4''$ 

\$100 In Flight

Stone Sharing Urn with Engraving

RK Productions Inc. EA 3001 H x W x D - 4.5" x 3.5" x 2.25"

\$80 | Heart

Engraved Stone Sharing Urn

RK Productions Inc. EA 3002-E

H x W x D – 4" x 2.5" x 2"

\$80



Journey Earth

Victoriaville US899-30102

Biodegradable Paper Urn

H x W x D – 12.5" x 5" x 5"



\$250 | Rainbow Pond

Biodegradable Scattering Tube

Victoriaville US830-30042 H x W x D – 12.5" x 5" x 5"

**Sharing Urn** 



\$125 Mosaic Wheat Keepsake \$125

Sharing Urn

Dodge 941910 H x W x D - 3.75" x 3.25" x 3.25"



Sun Rays \$80 Rose

Engraved Stone Sharing Urn

RK Productions Inc. EA3005-E H x W x D – 4.5" x 4.5" x 2.75"

**Sharing Urn** 



Stone Sharing Urn with Engraving

RK Productions Inc. EA3007-E

Sharing Urn



\$80 Wheat \$80

Stone Sharing Urn with Engraving

RK Productions Inc. EA3004-E H x W x D – 3.5" x 2.5" x 2.5"

H x W x D – 4.75" x 2.25" x 2.25"

**Sharing Urn** 



**Sharing Urn** 



**Sharing Urn** 



\$75

\$60

Dad Stone Sharing Urn with Engraving

Variety of Names Available

RK Productions Inc. EA3010-E H x W x D – 4" x 2.2<mark>5" x 2.25"</mark>

\$80 Serenity Keepsake

Angel Sharing Urn - Mini

Victoriaville UK350-20002 H x W x D - 6.5" x 3 x 1.5"

\$80 Blessing Keepsake

Sharing Urn

Dodge 960450

Urn

Vaults

Urn vaults are generally recommended if you are planning to bury the urn. This will protect the urn from all of earth's elements far better than if the urn were buried as is. Urn vaults can also be used to place special items and treasures with your loved one's cremated body such as; pictures, letters, teddy bears, artwork, golf balls, poems, songs, etc.



The Reflection

Concrete Construction Polystyrene Liner Additional Stainless Steel Plating Silver with Black Accents or Pink with White Accents Sealed and Standard Personalization Included

Haberers Interment Services



\$625 The Aegean

Concrete Construction Decorative Polystyrene Liner Completely Encased Sealed and Standard Personalization Included

Haberers Interment Services

**Sharing Urn** 

Ondine



Sharing Urn



\$60 | Abstract Sharing Urns

Aluminum Sharing Urn A Variety Available

Gravure Craft 7110

H x W x D - 3" x 2" x 2"



\$60 | Elegante Pewter Keepsake

Sharing Urn

Dodge 961251

H x W x D - 3.5" x 2" x 2""

H x W x D – 3.75" x 3.25" x 3.25"

The Harmony

Concrete Construction Polystyrene Liner Painted Copper with Black Accents Sealed and Standard Personalization Included

**Haberers Interment Services** 



\$375

\$425 The Millennium

Polystyrene Construction Black or White Simulated Stone Finish

Haberers Interment Services

H x W x D - 4.13" x 3.5" x 3.5"

Gravure Craft KS-ULO53C

Fibreglass Sharing Urn

# Jewellery Options

Together with Eternity's Touch, we provide a free one of a kind process that digitally captures, transfers and creates an exact replication of your loved one's fingerprint. This is done digitally and is not invasive. Using this image, a unique range of custom designed keepsakes can be created, fashioning a deep emotional connection - a constant reminder of the bond shared with your loved one. In addition, there is no cost for the imaging process. Your loved one's fingerprint remains on file for ten (10) years and orders can be made at any time during that period.





A variety of keepsakes and jewellery are available at a variety of prices.

Please inquire with us to learn more about your options.



The above necklaces are, not only elegant and fashionable but are also, designed to discreetly, and safely, hold cremated remains / a lock of hair / photo or any other memento you wish to keep close to your heart. Some pieces of jewellery can be engraved with a special message on the front and/or on the back.

# **Tribute Options**

Tribute Package

\$47

This allows for a register book, up to 50 personalized trifolds, and 50 personalized Thank-You cards.

Additional Trifolds \$3/each Additional Thank-You cards \$2/each

Register Book Only \$75

Life Legacy Video Complimentary

Designed with up to 100 photos (additional photos available at additional cost). Includes instrumental music or you can personalize it with up to five songs of your own choice. Check out our website for examples of our many videos.

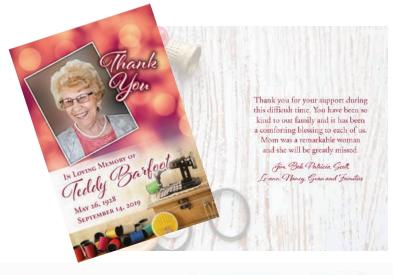
Life Legacy Picture Book

Complimentary

A compilation of your family's favourite photos and memories in one beautifully designed, stitch bound book. Not to be confused with a guest book, with photos throughout, the legacy book provides a keepsake that families will cherish long after the funeral service and will assist them in the grieving process. The first copy is complimentary.

Standard books hold 25 - 100 photos (additional photos can be added at a cost).

Additional Life Legacy Picture Books







# Celebrant Services



Terri-Ann
Certified Life Celebrant

Terri-Ann is our very own certified Celebrant and one of our life story writers. She also helps with the day to day office operations of the funeral home and facilitates annual grief support sessions.

What is a Celebrant? Trained and certified by In-Sight Institute in Oklahoma City, Terri-Ann designs, implements and officiates creative ceremonies that reflect the wishes and beliefs of the deceased and their family. These ceremonies generally involve family and friends, things beloved in one's lifetime, as well as music and verses custom-tailored to the deceased. When someone's faith is important, the ceremony will definitely reflect their beliefs. Being an ordained Lutheran pastor since 1998, as well as a supply preacher and worship leader for the United Church since 2014, Terri-Ann can create any ceremony that reflects the wishes, beliefs, cultural background, and values of the deceased and their family.

Once you have met with us to begin the planning process, Terri-Ann will spend additional time with family members and friends, in an unhurried manner, to gather information pertaining to the ceremony. As the family storytelling unfolds, an initial design for the ceremony begins to evolve. She then spends hours crafting the unique ceremony. No formal gathering is presented unless every detail of it is reviewed and approved by the family.

All of this gives an alternative to the "cookie-cutter" funeral. Convinced that gathering together for a funeral, graveside, memorial service or celebration of life can be a valuable source of healing Terri-Ann aspires to help ease the pain you and your family are experiencing. In our fast-paced society, many people no longer truly 'get' the profound opportunities ceremony can offer our hearts, minds and even bodies. Ceremonies, when lovingly conducted and done well, have the power to inform, awaken, transform, and heal.

Terri-Ann would be more than honoured to assist you and your family during this difficult time!



Cash Disbursements

Cash disbursements are various items available to the family that can be ordered through the funeral home. They are normally billed through the funeral home. The prices quoted are estimates only and are set by the suppliers.

### Radio

CKNX \$60 per 30 second announcement/day. CFOS \$90 aired once / \$140 aired twice.

## **Daily Newspapers**

e.g. Owen Sound Sun Times, K.W. Record, Toronto Star; Charged per line – notices are usually a minimum \$300/day.

## Weekly Newspapers

The Post - \$50 per notice, \$60 per notice with picture.

## Flowers

Price is determined by the variety and quantity of flowers, season, and supplier.

# **Clergy Honorarium**

Basic \$200; but determined by the individual clergy.

## **Organist**

Basic \$100; but determined by the individual.

## **Death Registration**

\$10 for registering a death outside of the Municipality.

# **Grave Opening**

Determined by individual cemetery.

### Luncheon

Some groups charge per person and some accept donations. Luncheons are an average of **\$6 - \$9** per person.

## **Cremation Fee**

**\$460** (Southwest Crematorium - Strathroy)

## Coroner

\$75 to sign cremation application.

## **Winter Storage**

\$100 - \$180 charged by the Municipality.

## **Monument Inscriptions**

Various styles and length of inscriptions factor into costs.

# Payment, Financing, and Funding

# **Payment**

Unless otherwise specified, payment is due within 30 days of signing the contract. Payment may be made by cash or cheque. Payment plans are also available to meet most budgets. Financing charges may apply to payment services and supplies when they are plans. Beyond the allotted time, interest will be charged at a rate of 1.5% per month, which is equivalent to 18% per annum (APR).

If you are prepaying for services or supplies, preauthorized payments are also available

# **Financing**

Our payment plans can give you the option of making payments over time. We offer a competitive financing program, administration fees and interest rates. Please ask us for current products and fees.

## **Funding**

For your convenience, we offer two funding options when prepaying services or supplies. When prepaying, you pay for the services and supplies today and the money will be used to pay for the delivered at the time of death.

Trust: You may pay the money directly to us and we will place it in trust, where it will accrue interest until the contract is fulfilled (when the services and supplies are delivered) or the contract is cancelled.

Insurance: You may purchase an insurance contract where the proceeds of the insurance contract will be used to pay for the services or supplies at the time they are delivered or the contract is cancelled.



Please ask us for current products, interest rates and fees

# After Care

### **Documentation**

As part of our after care we help all families in the tedious tasks of contacting the primary government agencies. We assist in cancelling one's Social Insurance Number, Health card, Drivers' License, Parking Permit, Passport, to name just a few. To aid our families we also assist in filling out the CPP Death Benefit and Survivor Benefit applications. We can help with life insurance claims and any other estate questions or challenges. Honestly, we are always just one phone call away! Copies of these death notification letters and forms are given to the deceased's family in a lovely leather bound, zippered Executor's Toolkit portfolio allowing everything to be kept secure. The portfolio is also a detailed workbook with step-by-step tutorials as well as a deluxe filing system and online access to further estate assistance. Undoubtedly this will reduce one's stress and workload at this difficult time.

# **Grief Support**

Our after care approach is actually two fold, death notification letters and forms as well as grief care. Grief is an intimate and unique journey for each person who has experienced a loss of any kind. In many ways, grief is the most difficult process we will ever experience. If there is ever a time in life when we need others to support and nurture us, it's when someone we love dies. Help with grief comes in many different forms for different people. We offer post funeral visits and phone calls ensuring you are well and answering any questions you may have. Annually, we also offer a grief support group that meets weekly for several weeks. We use materials from Bill Webster who, himself, has experienced the loss of his young wife as well as one of his two sons. To say that Bill understands grief is an understatement. He is a well known grief counsellor, author, TV host and international speaker. If we can be of any further assistance to you or your family to manage your grief please reach out to us as we have many resources to draw upon. Our care and support does not end once the funeral is over!



Advanced Planning

Advanced funeral planning should be considered a vital part of everyone's estate planning process. Whether facing the imminence of death in the family, or making responsible arrangements for your affairs and estate, there is great benefit in discussing funeral arrangements in advance for yourself or a loved one.

# Why should you plan ahead?

Advanced planning gives you, your spouse and your family, peace of mind. You can discuss with us your preferences, and become informed of all your options. You can then discuss these options further with your family or just take time to decide on what is right for your situation. The more that is planned in advance means less responsibilities for those left behind. This proactive approach eliminates the emotional stress that comes with making these difficult decisions after a recent death. Advanced planning leaves your loved ones with a clear idea of your final wishes. Should you wish to pay for your funeral ahead of time, you will know that your family will be relieved of the financial burden associated with these decisions. Everything will be looked after.

# How do you pay for funeral arrangements ahead of time?

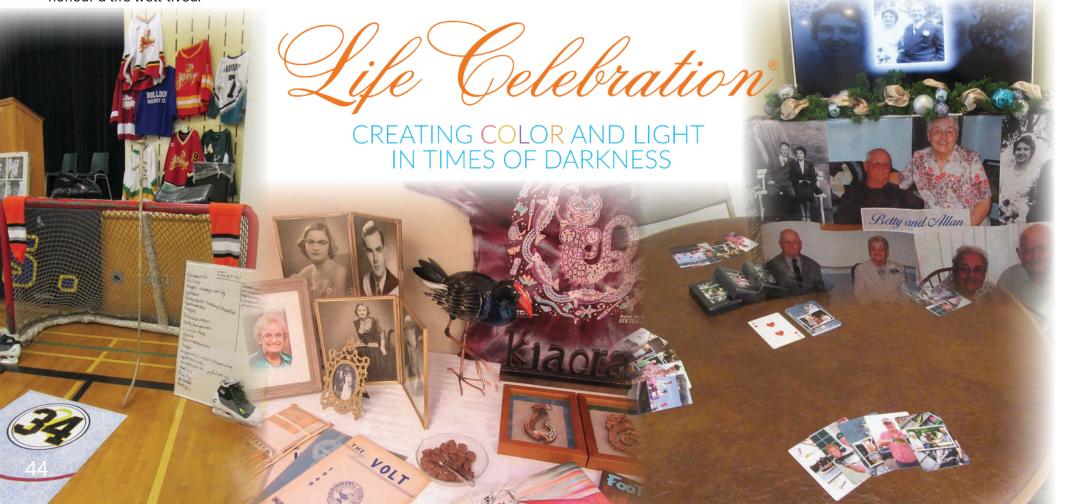
There are many options for setting aside funds to cover one's funeral costs. Please let us assist you by walking you through these options, making sure that your current finances are taken into consideration. Options include paying for services in full, or paying in installments, with pre-authorized debit, or credit card payments. Paying today means that the costs associated with the arrangements are guaranteed, protecting you and your family moving forward. Talk to us about what might work best for you.

We will honour ALL other funeral service providers' prepaid funeral plans which are valid and are currently in force. Just call us and we will do all the work for you.



# A Life Celebration Home

We are proud to be the ONLY Life Celebration® member in Canada. As a member of the Life Celebration Community we are future-focused funeral directors who understand that providing the best possible service to our families means creating a unique and extraordinary memorial experience. This allows each family the opportunity to honour and recognize their loved one and the life they lived. We have been comprehensively trained on our approach to client service and continue to find new and exciting ways to create immersive experiences infused with personal touches. This ensures an impact on every family and their guests we are blessed to touch. Finally, these "surprises" or "extras" do not mean higher costs as they are an important part of what we do! All families that call upon us are unique and are therefore treated to special personalized keepsakes to help honour a life well-lived.



# Value of Viewing the Body

The traditions of our cultures are continually changing. Families are considering cremation and direct burials more often than before. Viewing the deceased has been a part of the death process for centuries, yet it is slowly fading away. The question is why?

Today, most individuals die in a hospital, nursing home or hospice setting where family and friends provide minimal care and have reduced contact with the dying individual. They are separated or protected from this reality of life. However, many are at a loss once the death occurs.

Grieving a loved one is a difficult process, no matter the circumstances. It is human nature for us to look for ways to lessen this trauma. Sadly, many feel that viewing the deceased will be a difficult task (which it is), so they choose not to. Others are concerned about the deceased's appearance, and feel it is better to remember them as they were prior to their illness or death. Sadly, this decision is final. We cannot provide this opportunity, this closure, days, weeks or months after the death occurred. We have a short window of opportunity.

As a funeral director, I see value in this opportunity. It is a touch-point whereby we can help family and friends continue their grieving process. As is often said, seeing is believing. Without viewing the deceased it can be difficult for an individual to persuade their own mind that their loved one is indeed gone. Denial can cause a person to continually expect their deceased loved one to someday "just walk through the door" and presents further challenges in the grieving process. Viewing provides families with a special time where they can say goodbye in their own personal way. It also provides an opportunity for social support, whereby we witness that others are with us as we work through the difficult grieving process. Viewing the body should ALWAYS be considered before final disposition.

Sadly, in speaking from experience, many individuals regret not taking advantage of this opportunity when they were given the chance. Please try to look past the challenges of this task but instead focus on the healing that this opportunity can provide you in the days, weeks and months following your loved one's death. It is an opportunity that is invaluable, and most individuals don't realize the extent of the benefit until they have done it once themselves. I don't want families to look back with regret, but instead appreciate opportunities we are given in life and take advantage of them. It will surely help you in your grieving process.

Dhen

# Price Quote

	PRICE LIST	MY PREFERENCES
<u>Services</u>		
Professional & Staff Services		
Basic Professional Fee	\$1,100	
Co-ordinating Rites and Ceremonies	\$300	
Documentation - Permits, Forms, etc.	\$600	
Transport Remains - Basic	\$350	
Basic Preparation of Remains	\$100	
Embalming of Remains	\$250	
Staff Services for Visitation (\$175/hr.)	<b>\$175</b>	
Staff Services for Ceremony - Onsite or Offsite (\$350/\$550)	\$350	
Facilities	<b>#</b> F00	
Basic Facilities	\$500	
Facilities for Preparation, Embalming & Shelter	\$150 \$1.75	
Facilities for Visitation (\$175/hr.)	\$175	
Facilities for Ceremony	\$350	
Facilities & Staff Services for Post Ceremony Reception	\$400	
Equipment and Vehicles		
Service Vehicle	\$350	
Business/Lead Vehicle	\$250	
Funeral Coach	\$350	
Subtotal		
Supplies		
Casket/Container:	\$225 - \$2,950	
Urn/Outer Burial Container:	\$50 - \$2,925	
Tribute Supplies:	\$75 - \$475	
Subtotal		
Jubiolai		

	PRICE LIST	MY PREFERENCES
Disbursements *(All Figures are Estimates)*		
Newspaper/Radio:		
Newspaper/Radio:		
Clergy Honourarium	\$200	
Luncheon/Reception (Approx. \$6 - 9 per person)		
Organist/Music	\$100	
Grave Opening	\$282.50 - \$1,214.75	
Coroner's Certificate	<b>\$75</b>	
Cremation Fee	\$519.80	
Death Registration	<b>\$10</b>	
Winter Storage	\$113 - \$203.40	
Monument		
Flowers		
Subtotal		
Services		
Supplies		
Disbursements *(Taxes Included)*		
Subtotal		
HST (13%)		
TOTAL		

# **Personal Information**

Full Legal Name	
Current Address	
Birthplace	Date of Birth
Social Insurance Number	Phone #(s)
Occupation for most of working life	Industry or business
Marital Status	Name of Spouce (including maiden name)
Name of Father	Birthplace of Father
Name of Mother (including maiden name)	Birthplace of Mother
Name and address for executor/next of kin	

# **Notes**
